



N: 10/028,958

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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1/15/04  
(CNE)  
RECEIVED  
JAN 14 2004  
Technology Center 2600

Applicant: Nguyen et al.

Examiner: Knowlin, T.

Serial No.: 10/028,958

Group Art Unit: 2642

Filed: December 19, 2001

Docket No.: 60027.0238US01

Title: Conference Call Setup Automation

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop, Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on January 7, 2004.

*Jodi L. Hartman*  
Jodi L. Hartman

AMENDMENT

01/28/04  
Please  
Not  
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[Signature]  
Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir/Madame:

Responsive to the final Office Action mailed on November 7, 2003, Applicants requests further examination under 37 C.F.R. § 1.116 in light of the following amendments and remarks, which are believed to place the application in condition for allowance, all points raised by the Office Action as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 7 of this paper.